



### Financial Resilience Training



### **NETWORK FOR GOOD**



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Personal Fundraising Coach



### POLL QUESTIONS

GOOD NEWS

2020 BUDGET ASSESSMENT

RIGHT SIZE FUNDRAISING

HOMEWORK ASSIGNMENT

QUESTIONS

### **AGENDA**







Last month, individual giving across

Network for Good platforms was up

more than 10% Year over Year





After more than a decade of straight decline, email open rates have increased









### FOCUS EXCLUSIVELY ON WHAT YOU CAN CONTROL

everything else is a distraction



### WHAT CAN YOU CONTROL?



# HOW OFTEN YOU EXPRESS GRATITUDE



#### Bakersfield Homeless Center

21 hrs - 3

Our wonderful friends from Wonderful Orchards came and gave us a much need face lift. They brought new shelving for the warehouse and the kitchen area, painted some of the dormitory rooms and the back of the kitchen, and even did some grounds work. Thank you!





# HOW OFTEN YOU EXPRESS GRATITUDE





# HOW OFTEN YOU ILLUSTRATE IMPACT





People will get clean water each month.

Thanks to The Spring community.

The Spring is a passionate and determined group of monthly givers on a mission to end the water crisis in our lifetime. People like you, from more than 100 countries around the world, giving anything they can to prove how unstoppable we are when we work together.



HOW OFTEN YOU ILLUSTRATE IMPACT





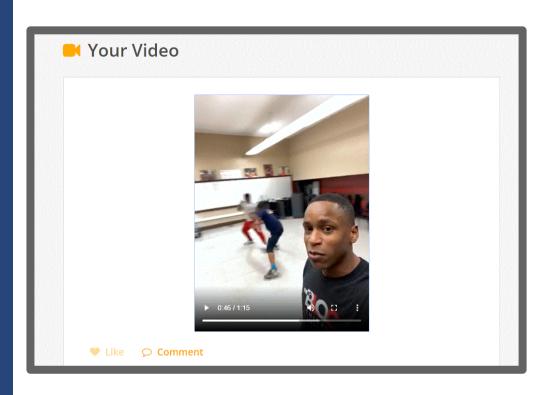
### YOU CAN GET TO KNOW YOUR DONORS BETTER

| About You (select more than one option as applicable)   |
|---|
| Childhood cancer survivor   |
| Parent of a child with cancer/survivor  |
| ☐ Bereaved parent   |
| Family member (other than parent) of a child with cancer  |
| Medical professional  |
| General supporter   |
| What issues and interests matter most to you? (select more than one option as applicable)  □ Survivorship |
| ☐ New treatments  |
| ☐ Insurance/financial issues  |
| Advocacy engagement   |
| Patient/family support programs   |
| ☐ Fundraising   |
| ☐ Events  |
| College Scholarships  |
| Social Media  |
| Subscribe to our blog?  yes   |
| Is there anything else you would like us to know about you?   |
|   |

Submit >



YOU CAN PRODUCE COMPELLING MULTI CHANNEL COMMUNICATIONS





YOU CAN BE PROACTIVE AND RESPECT YOUR BOARD'S TIME





NOW IS THE TIME
TO GET REAL WITH YOUR 2020 BUDGET



### REMOVE THE FOLLOWING

- Expenditures and projected revenue for ALL 2020 events cancelled OR postponed
- Expenditures and projected revenue that require a group of 10 or more to meet in person



### PRIORITIZE THE ESSENTIALS

#### PAWS FOR THE CAUSE

### 2020 BUDGET

| OPERATING EXPENSES      | GROUPFOR SORT | ESTIMATED | ACTUAL   |
|-------------------------|---------------|-----------|----------|
| Advertising             | В             | 3,000.00  | 2,500.00 |
| Cash discounts          | c             | 1,500.00  | 2,175.00 |
| Delivery costs          | С             | 2,000.00  | 1,500.00 |
| Dues and subscriptions  | A             | 500.00    | 525.00   |
| Insurance               |               | 1,300.00  | 1,275.00 |
| Interest                |               | 2,000.00  | 2,200.00 |
| Legal and auditing      |               | 1,000,00  | 800.00   |
| Maintenance and repairs |               | 4,500.00  | 4,600,00 |
| Office supplies         |               | 800.00    | 750.00   |
| Postage                 |               | 400.00    | 350.00   |
| Rent or mortgage        |               | 4,100.00  | 4,500,00 |
| Sales expenses          |               | 350.00    | 400.00   |
| Shipping and storage    |               | 900.00    | 840.00   |
| Supplies                |               | 5,000.00  | 4,500,00 |
| Taxes                   |               | 3,000.00  | 3,200.00 |





### **MISSION CRITICAL**

Without these activities and related expenditures the organization is unable to deliver on its mission.

These deliverables are exactly WHY most of our donors give.

If this work was suspended for 9-12 months, it would have an immediate impact on our ability to conduct essential business functions.





### **MISSION HELPFUL**

Activities and related expenditures that HELP your organization raise awareness for your mission.

Historically, a very helpful way to attract new donors.

Perhaps a portion of this work is funded by local community foundation for the next 2 years. As of now, your organization has agreed to serve as lead/host for duration of the grant.





### **MISSION RELEVANT**

If funding for this work can be secured in next few months, each previously budgeted item labeled "C" will need <u>full</u> Board approval to be added back to current year budget



### PAWS FOR THE CAUSE

#### A - MISSION CRITICAL

rescue dogs, screen adoption candidates, place dogs in forever homes

### **B - MISSION HELPFUL**

free or low cost spay and neuter

### **C - MISSION RELEVANT**

emotional support dog certification



### DO THE MATH

### PAWS FOR THE CAUSE 2020 BUDGET

| - 1 |  |   |
|-----|--|---|
| - 1 |  | ı |
| - 1 |  |   |
| - 1 |  |   |
|     |  |   |
|     |  |   |
|     |  |   |

| OPERATING EXPENSES      | ▼ GROUP FOR SORT ↓ | ESTIMATED | ACTUAL YTD | DIFFERENCE |
|-------------------------|--------------------|-----------|------------|------------|
| Dues and subscriptions  | Α                  | 500.00    | 220.00     | 280.00     |
| Insurance               | Α                  | 1,300.00  | 120.00     | 1,180.00   |
| Interest                | Α                  | 2,000.00  | 2,000.00   | 0.00       |
| Legal and auditing      | . А                | 1,000.00  | 1,000.00   | 0.00       |
| Rent or mortgage        | Α                  | 4,100.00  | 900.00     | 3,200.00   |
| Taxes                   | Α                  | 3,000.00  | 1,100.00   | 1,900.00   |
| Supplies (FOOD)         | Α                  | 5,000.00  | 2,000.00   | 3,000.00   |
| Utilities               | Α                  | 1,400.00  | 200.00     | 1,200.00   |
| Advertising             | В                  | 3,000.00  | 0.00       | 3,000.00   |
| Maintenance and repairs | В                  | 4,500.00  | 500.00     | 4,000.00   |
| Office supplies         | В                  | 800.00    | 200.00     | 600.00     |
| Shipping and storage    | В                  | 900.00    | 200.00     | 700.00     |



### **PICK A NUMBER**

MISSION CRITICAL

**GROUP A ONLY** 

\$100,000

**MISSION CRITICAL + MISSION HELPFUL** 

**GROUP A + GROUP B** 

\$140,000

MISSION CRITICAL + MISSION HELPFUL + MISSION RELEVANT

GROUP A + GROUP B + GROUP C

\$200,000



### RIGHT SIZE YOUR FUNDRAISING



### HOW MUCH REVENUE CAN YOU EXPECT TO RECEIVE FROM THE FOLLOWING GROUPS?

BOARD MEMBERS

MAJOR GIFT DONORS

RECURRING DONORS

ONE TIME/ANNUAL DONORS

CORPORATE/COMMUNITY PARTNERS

GIVING DAYS



### **FUNDRAISING PROJECTIONS BY SOURCE**

| SEGMENT                         | 2019 GIVING | 2019 DONORS | 2019 AVG GIFT | 2020 GOAL | enter latest \$ here | % TOWARD GOAL |
|---------------------------------|-------------|-------------|---------------|-----------|----------------------|---------------|
| BOARD MEMBERS                   | \$72,000    | 11          | \$6,545       | \$75,000  | \$26,000             | 35%           |
| MAJOR DONORS                    | \$26,000    | 8           | \$3,250       | \$14,000  | \$10,000             | 71%           |
| SUBSCRIPTION DONORS             | \$22,000    | 44          | \$500         | \$25,000  | \$18,000             | 72%           |
| ONE TIME/ANNUAL DONORS          | \$16,000    | 241         | \$66          | \$10,000  | \$2,000              | 20%           |
| COMMUNITY or CORPORATE PARTNERS | \$11,000    | 6           | \$1,833       | \$8,000   | \$0                  | 0%            |
| GIVING DAYS                     | \$12,000    | 22          | n/a           | \$8,000   | \$3,000              | 38%           |
| TOTAL                           | \$159,000   | 332         | \$479         | \$140,000 | \$59,000             | 42%           |



### FOCUS EXCLUSIVELY ON WHAT YOU CAN CONTROL

everything else is a distraction



### **HOMEWORK ASSIGNMENT #1**





|        | Fundraising capacity building by Network Tor Good. |                       |                             |       |          |          |            |
|--------|--|-----------------------|-----------------------------|-------|----------|----------|------------|
| MONTH  | SEGMENT  | ACTION ITEM/NEXT STEP | BOARD & VOLUNTEER RESOURCES | NOTES | STATUS   | EXPENSES | NET INCOME |
|        | BOARD MEMBERS                                      |                       |                             |       |          |          |            |
|        | MAJOR DONORS                                       |                       |                             |       |          |          | V 20       |
| APRIL  | SUBSCRIPTION DONORS                                |                       |                             |       |          |          |            |
| AFRIL  | ONE TIME/ANNUAL DONORS                             |                       |                             |       |          |          |            |
|        | COMMUNITY or CORPORATE PARTNERS                    |                       |                             |       |          |          |            |
|        | GIVING DAYS  |                       |                             |       |          |          |            |
|        | BOARD MEMBERS                                      |                       |                             |       |          |          | _          |
|        | MAJOR DONORS                                       |                       |                             |       |          |          |            |
| MAY    | SUBSCRIPTION DONORS                                |                       |                             |       |          |          |            |
| IVIAT  | ONE TIME/ANNUAL DONORS                             |                       |                             |       |          |          |            |
|        | COMMUNITY or CORPORATE PARTNERS                    |                       |                             |       |          |          |            |
|        | GIVING DAYS  |                       |                             |       |          |          |            |
|        | BOARD MEMBERS                                      |                       |                             |       |          |          |            |
|        | MAJOR DONORS                                       |                       |                             |       |          |          |            |
| JUNE   | SUBSCRIPTION DONORS                                |                       |                             |       |          |          |            |
| JONE   | ONE TIME/ANNUAL DONORS                             |                       |                             |       |          |          | 2          |
|        | COMMUNITY or CORPORATE PARTNERS                    |                       |                             |       |          |          |            |
|        | GIVING DAYS  |                       |                             |       |          |          |            |
|        | BOARD MEMBERS                                      |                       | ¥                           |       |          |          | 1          |
|        | MAJOR DONORS                                       |                       |                             |       |          |          |            |
|        | SUBSCRIPTION DONORS                                |                       |                             |       |          |          |            |
| JULY   | ONE TIME/ANNUAL DONORS                             |                       |                             |       |          |          |            |
|        | COMMUNITY or CORPORATE PARTNERS                    |                       |                             |       |          |          |            |
|        | GIVING DAYS  |                       |                             |       |          |          |            |
|        | BOARD MEMBERS                                      |                       |                             |       |          |          |            |
|        | MAJOR DONORS                                       |                       |                             |       |          |          | 1          |
| AUGUST | SUBSCRIPTION DONORS                                |                       |                             |       |          |          |            |
|        | ONE TIME/ANNUAL DONORS                             |                       |                             |       |          |          |            |
|        | 1 FNITER NILIMBERS HERE 2 COMM                     | UNICATIONS PLAN (+)   |                             | 3 (4) | <u> </u> |          |            |





| SEGMENT                         | 2019 GIVING | 2019 DONORS | 2019 AVE GIFT         | 2020 GOAL | ENTER LATEST \$ HERE | % TOWARD GOAL |
|---------------------------------|-------------|-------------|-----------------------|-----------|----------------------|---------------|
| BOARD MEMBERS                   | \$28,000    | 11          | \$ <mark>2,545</mark> | \$75,000  | \$26,000             | 35%           |
| MAJOR DONORS                    |             |             |                       |           |                      |               |
| SUBSCRIPTION DONORS             |             |             |                       |           |                      |               |
| ONE TIME/ANNUAL DONORS          |             |             |                       |           |                      |               |
| COMMUNITY or CORPORATE PARTNERS |             |             |                       |           |                      |               |
| GIVING DAYS                     |             |             |                       |           |                      |               |
| TOTAL                           | \$28,000    | 11          | \$2,545               | \$75,000  | \$26,000             | 35%           |





| SEGMENT                         | .019 GIVING | 2019 DONORS | 2019 AVG GIFT | 2020 GOAL | enter latest \$ here | % TOWARD GOAL |
|---------------------------------|-------------|-------------|---------------|-----------|----------------------|---------------|
| BOARD MEMBERS                   | \$72,000    | 11          | \$6,545       | \$75,000  | \$26,000             | 35%           |
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| TOTAL                           | \$159,000   | 332         | \$479         | \$140,000 | \$59,000             | 42%           |

### RECAP + NEXT STEPS

#### Please **DO NOT**

- RELY ON EVENT REVENUE IN 2020
- WASTE TIME ON THINGS YOU CANNOT CONTROL
- REVERT TO PREVIOUS PLAN
- TRY THIS ALONE, PARTNER WITH A LOCAL NONPROFIT
   TO COMPARE NOTES THIS YEAR
- TAKE A SINGLE PENNY FOR GRANTED
- WAIT FOR ANYTHING



### RECAP + NEXT STEPS

### Please **DO**

- MAKE DECISIONS AND EXECUTE
- WORK WITH YOUR BOARD AS A TEAM
- PROVIDE UPDATES TO YOUR BOARD
  - 2x A MONTH OR MORE
- PREPARE TO LIVE YOUR BEST LIFE...



# PREPARE TO LIVE YOUR BEST LIFE WITHOUT...

- PRINTED ANNUAL REPORTS
- 3 DAY BOARD RETREATS
- GOLF TOURNAMENTS THAT COST 3X IN STAFF TIME AS THEY RAISE
- RUNNING AROUND TO GET REFRESHMENTS
  BEFORE COMMITTEE MEETINGS







You've trusted us in the past to help you navigate fundraising trends and challenges, and we will continue offering guidance you can rely on during this uncertain time.



#### The Latest in COVID-19 Resources



[Nonprofit Blog] How to Recession-Proof Your Nonprofit



[Fundraising Tips] Coronavirus Impacting Your Nonprofit? Here's What to Do



[Nonprofit Blog] 10 Strategies for Recession Fundraising



[Lookbook] How 6 Nonprofits Engaged Supporters During COVID-19

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### QUESTIONS



