



Department for Education

We are continuing to keep you updated on the government's response to COVID-19 (Coronavirus).

Department for Education Coronavirus helpline

Today, we have launched a new helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Phone: 0800 046 8687

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

- No school should close in response to a suspected (or confirmed) COVID-19 case unless directed to do so by Public Health England.

The importance of hygiene

Personal hygiene is the most important way we can tackle COVID-19. Please help us in sharing simple and effective hand hygiene messages.

Public Health England has a dedicated webpage with a range of posters and digital materials at:

<https://campaignresources.phe.gov.uk/resources/campaigns/101-coronavirus-resources>

Sign up is quick, free and means you will be alerted as more resources are made available.

New guidance for employers

The Department for Business (BEIS) and Public Health England have issued guidance for employers, which you can find at:

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-covid-19>

Where to find the latest information

Updates on COVID-19:

<https://www.gov.uk/coronavirus>

Guidance for educational settings:

<https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19>

Travel advice for those travelling and living overseas:

<https://www.gov.uk/guidance/travel-advice-novel-coronavirus>

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