



## **MAID BRIGADE RESPONSE TO THE THREAT OF COVID-19 & OTHER INFECTIOUS DISEASES**

As the spread of coronavirus (COVID-19) and other infectious diseases continue to be a growing concern everywhere, Maid Brigade is taking extra precautions to protect you, our employees, and the community we serve.

We have always been mindful of the safety and health of our clients and staff but we have stepped up our protocol to be sure we meet or exceed CDC recommendations. This includes:

- We are not sending any sick employees into client homes; staff who are exhibiting, or have family members exhibiting any symptoms of a cold or other illness are taking a sick day(s).
- We will not clean for any client if anyone in the home is sick or showing flu-like symptoms
- Team members are washing hands with soap and water upon arriving and before leaving client homes
- Team members are wearing gloves and shoe covers in client homes
- Team members will wear masks if requested
- We are using hospital grade EPA registered disinfectant that is considered effective by the CDC to prevent the spread of harmful viruses, germs and bacteria including Covid-19 as well as the flu, cold, norovirus, staph, and mold among others.
- In addition to our general thorough cleaning, we are paying special attention to disinfect high touch areas such as doorknobs, light switches, hand rails, faucets, and cabinet and drawer knobs and pulls.
- We are only using brand new, sanitary, single-use super fiber cleaning cloths and do not reuse cloths that have been re-laundered or used in any other home.
- We employ electrostatic technology to disinfect our equipment, office, and car interiors every morning and evening with full 360 degree coverage

Please know that we take the trust you place in us to care of your home and family very seriously. With our hygienic cleaning and effective disinfecting, we are proud to be a frontline defense against infectious disease and help your family stay healthy in these uncertain times.

If you have any question, concerns or ideas for us, please let us know. We are available by phone, email and text.

Thank you,  
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