# DEMYSTIFYING DATA DRIVEN DECISION MAKING

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Founder Governance Evaluator

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#### Today's Presenters



Fi Mercer

Founder & CEO

Governance Evaluator



**Dr Tegan Smith** 

**CEO** 

OPAL Rheumatology



**Adrian Wagner** 

IT Operations Manager

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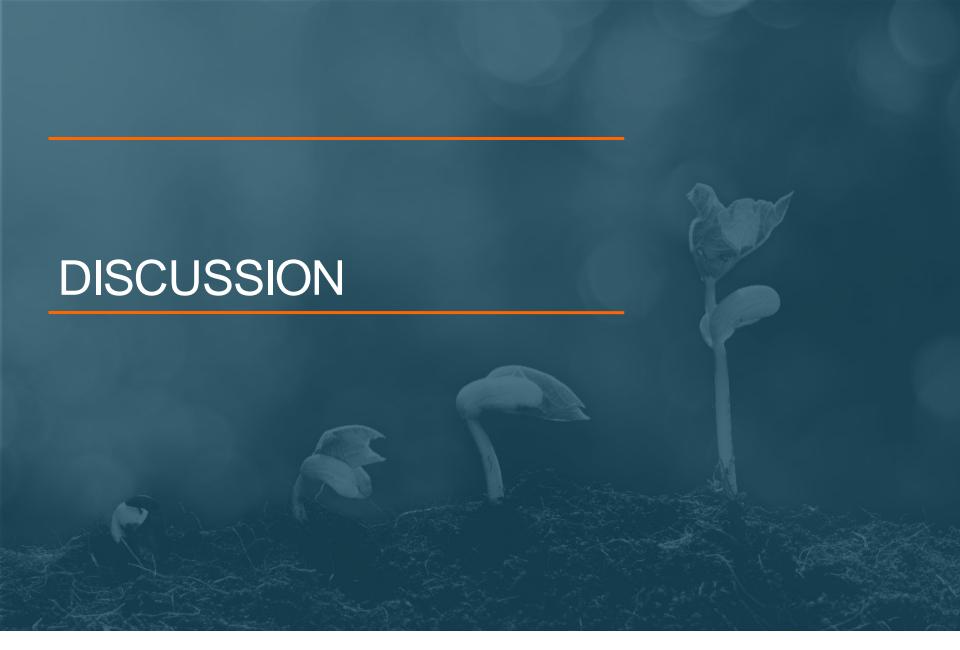


**Ashley Blackburn** 

Data Analyst

Governance Evaluator











# The Reactive Response

- We are reactive by nature
- Relies on intuition
- Whack-a-Mole effect addressing issues as they occur
- Don't know what you don't know
- Reduced peace of mind





### The Proactive Response

- Informed and planned.
- Data creates transparency and awareness.
- Utilise visualised trends.
- Intuitive and informed decision-making balance.
- Increased peace of mind.



# Data Tells the Story

 Global appetite for data and data driven decisions is very high

https://www.covidvisualizer.com



# Data Tells the Story

Data tells a story that other things can't









#### Listen to the data

DO	DON'T
Keep an open mind and go where the data takes you.	Cherry pick data that supports the story you want to tell.
Embrace new sources of data.	Resist new data that contradicts a deeply embedded story.
Recognise that data is an intangible asset that holds considerable value.	Use data that has been captured unethically.







#### Intuition

"Intuition is a form of knowledge that appears in consciousness without obvious deliberation. It is not magical but rather a faculty in which hunches are generated by the <u>unconscious</u> mind rapidly sifting through past experience and cumulative knowledge."





### Creates an even playing field

- Blend of data and culture/intuition for decisions matters
  - Intuition is restricted to your experiences
- Don't reduce people to data points, people are not just data points
- Given the tools to understand the story of the data

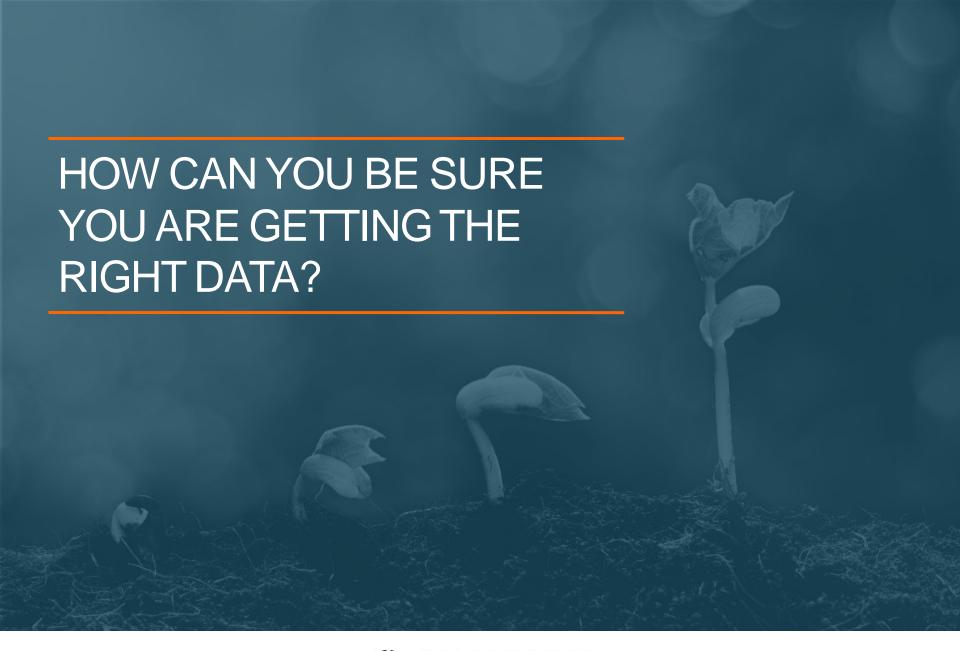




#### Awareness and Transparency in data

- Unbiased data is a bit of a myth, but...
  - Understand the source of your data
  - Allow the data to talk for itself
- Basing reports on data
  - Engages
  - Can remove the emotion and personal blame
- Use all the information available
  - Do things differently.







Where the real data and truth lies: how OPAL Rheumatology is drawing on the wisdom of the crowd to improve human health

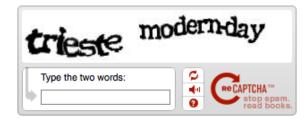
#### Wisdom of the crowd

"The process of taking into account the collective opinion of a group of individuals rather than a single expert to answer a question." - *James Surowiecki* 



# Qualities of "the right data"

- Be consistent, accurate and validate.
- Understand the need.
- Example Crowd source digitising of documents: reCAPTCHA



- Validation process multiple users validating each word.
- In 2007, in its first year 440 Million words deciphered.



### How is Governance Evaluator "the right data"?

- The Governance Evaluator process:
  - Consistent
  - Accurate
  - Validated
  - Understood need
- A Digital solution that doesn't sleep.
  - Data is always available
  - Peace of mind in evaluating
- Comparable data
  - GE Crowd allows board and individual benchmarking
  - Right data to monitor Governance risks



### How we can help you

#### Give away – copy of webinar

 We will send you a free video of this webinar

#### Book a demonstration

 Contact us directly for a demonstration of how Governance Evaluator platform and services can be tailored to suit your organisation



#### Contact Us

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